

ATTORNEY DOCKET: 69172.000008

(FLD0002)

## IN THE UNITED S PATENT AND TRADEMARK OFFICE

Application Number :

Confirmation No : 7547

Applicant

Roland R. THOMPSON et al.

August 18, 2000

Filed

09/641,866

Title

INTERNET-BASED DISPATCHING SYSTEM

TC/Art Unit

3626

Examiner

Bleck, Carolyn M.

Docket No

69172.000008 (FLD0002)

Customer No

21967

Commissioner for Patents

P.O. Box 1450 Alexandria, VA 22313-1450

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

In accordance with 37 C.F.R. §§ 1.97 and 1.98, and in compliance with the duty of disclosure set forth in 37 C.F.R. § 1.56, applicants submit attached Form PTO-SB/08A (modified) for consideration and request the references cited therein be made of record by the U.S. Patent and Trademark Office in the above-captioned application.

As this application was filed after June 30, 2003, copies of U.S. patents and/or U.S. patent application publications for national stage applications under 35 U.S.C. 371 cited on the attached Form PTO-SB/08A (modified), are not being provided as specified in 1276 O.G. 55 (5 August 2003).

Consideration of the foregoing plus the prompt return of a copy of the enclosed Form SB/08A with the Examiner's initials in the left column in accordance with MPEP 609 are respectfully requested.

This Information Disclosure Statement is being submitted after the mailing of a Final Office Action, but along with the filing of a Request for Continued Examination. Therefore, it is respectfully submitted that no fee is required for consideration of this

Application No.: 09/641,866 Attorney Docket No.: 69172.000008 (FLD0002)

information. However, in the event any fee is deemed necessary, the Commissioner is authorized to charge the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

**HUNTON & WILLIAMS LLP** 

Dated: May 21, 2007

By:

Thomas A. Corrado Registration No. 42,439

Hunton & Williams LLP Intellectual Property Department 1900 K Street, N.W. Suite 1200 Washington, DC 20006 (202) 955-1500 (telephone) (202) 778-2201 (facsimile) TAC:gic

PTO/SB/08B (08/03) (modified)
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute for form 1449A/PTO

INFORMATION DISCLOSURE

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 6

U.S. Patent and Tradema	IN Office; U.S. DEPARTMENT OF COMMERC
Application Number	09/641,866
Filing Date	August 18, 2000
First Named Inventor	Roland R. Thompson et al.
Art Unit	3626
Examiner Name	Bleck, Carolyn M.
Attorney Docket Number	69172.000008 (FLD0002)

U.S. PATENT DOCUMENTS							
Examiner Initials	Cite No.		OCUMENT NUMBER er - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
		US-	3,686,482	08-1972	Gelder		
		US-	4,937,743	06-1990	Rassman et al.		
		US-	5,111,391	05-1992	Fields et al.		
		US-	5,113,430	05-1992	Richardson, Jr. et al.		
		US-	5,164,897	11-17-1992	Clark et al.		
		US-	5,255,305	10-1993	Sattar		
		US-	5,325,292	06-1994	Crockett		
		US-	5,369,570	11-1994	Parad		
		US-	5,416,694	05-1995	Parrish et al.		
		US-	5,548,506	08-1996	Srinivasan		
		US-	5,592,375	01-07-1997	Salmon et al.		
		US-	5,634,055	05-1997	Barnewall et al.		
		US-	5,832,497	11-1998	Taylor		
		US-	5,862,223	01-19-1999	Walker et al.		
_		US-	5,884,270	03-16-1999	Walker et al.		
		US-	5,911,134	06-1999	Castonguay et al.		
		US-	5,913,029	06-1999	Shostak		
		US-	5,913,201	06-1999	Kocur		
		US-	5,918,207	06-1999	McGovern et al.		
		US-	5,974,392	10-1999	Endo		
		US-	5,978,768	11-02-1999	McGovern et al.		
-		US-	6,044,354	03-2000	Asplen, Jr.		
		US-	6,044,355	03-2000	Crockett et al.		
		US-	6,049,776	04-2000	Donnelly et al.		

EXAMINER SIGNATURE

/Kristine Rapillo/

DATE CONSIDERED

07/07/2008

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute for form 1449A/PTO  INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number	09/641,866
		Filing Date	August 18, 2000
		First Named Inventor	Roland R. Thompson et al.
	use as many sheets as necessary)	Art Unit	3626
(use as many sneets as necessary)		Examiner Name	Bleck, Carolyn M.
Sheet	2 of 6	Attorney Docket Number	69172.000008 (FLD0002)

	U.S. PATENT DOCUMENTS					
*Examiner Initials	Cite No	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
		US- 6,058,432	05-2000	Factor		
		US- 6,061,506	05-09-2000	Wollaston et al.		
		US- 6,064,977	05-16-2000	Haverstock et al.		
		US- 6,192,346	02-20-2001	Green		
		US- 6,253,188	06-26-2001	Witek et al.		
		US- 6,266,659	07-24-2001	Nadkarni		
		US- 6,275,812	08-14-2001	Haq et al.		
		US- 6,301,574	10-09-2001	Thomas et al.		
		US- 6,311,192	10-30-2001	Rosenthal et al.		
		US- 6,370,510	04-09-2002	McGovern et al.		
		US- 6,381,592	04-30-2002	Reuning		
		US- 6,381,640	04-30-2002	Beck et al.		
		US- 6,385,620	05-07-2002	Kurzius et al.		
		US- 6,415,259	07-02-2002	Wolfinger et al.		
		US- 6,457,005	09-24-2002	Torrey		
		US- 6,466,914	10-15-2002	Mitsuoka et al.		
		US- 6,524,109	02-25-2003	Lacy et al.		
		US- 6,564,188	05-13-2003	Hartman et al.		
		US- 6,567,784	05-20-2003	Bukow		
		US- 6,675,151	01-06-2004	Thompson et al.		

EVAMINED CICNATURE	/Kristine Rapillo/	5.175 GGUIGITETE	07/07/0000
EXAMINER SIGNATURE	/izriatilie Habilio/	DATE CONSIDERED	07/07/2008

PTO/SB/08B (08/03) (modified)

Substitute fo	or form 1449A/PTO	Application Number	09/641,866
INFO	RMATION DISCLOSURE	Filing Date	August 18, 2000
	EMENT BY APPLICANT	First Named Inventor	Roland R. Thompson et al.
	ISE as many sheets as necessary)	Art Unit	3626
(use as many sneets as necessary)		Examiner Name	Bleck, Carolyn M.
Sheet	3 of 6	Attorney Docket Number	69172.000008 (FLD0002)

•	FOREIGN PATENT DOCUMENTS							
*Examiner Initial	Cite No.	Countr	PREIGN PATENT DOCUMENT y Code Number-Kind Code (if known)	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	TRANSLAT	ION NO
		JP						
		ОТН	IER DOCUMEN	TS - NON-PA	TENT LITERATURE	DOCUMENTS		
*Examiner	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue							LATION
Initials	No.	number(s), publisher, city and/or country where published		YES	NO			
		"Automated Substitute Finder System," Fall 1994, URL: http://www.csba.org/ssd/samples/Technology/automated.htm						
		Haddad, Anne, "Computer Calls for Substitutes," The Sun, December 15, 1994						
		Stepp, Diane, "School Watch: The Daily Hunt for Substitute Teachers," The Atlanta Journal, The Atlanta Constitution, April 9, 1998						
		"Myriad locations, student populations no longer hinder substitute management system," The Journal, Nov. 1993				, 0		
		Willis, William. "Telephony products enhance convenience, communication & distance learning," The Journal v23 n7 p12(4), Feb. 1996						
		Gellerman, Elizabeth. "Telephone technology increases communication across the board," The Journal v21, n10 p14(4) May 1994						
		Wilson, Internet	Carol. "The start o on 8/22/02]	f something big,"	Telephony, Jul. 6, 1992 [c	online printed from		
		"Bellsou related t	th annual meeting technologies," PR N	akes shareholde lewswire, Apr. 2	ers back to school and dem 7, 1992 [online printed from	nonstrates education- n Internet on 8/22/02]		

EXAMINER SIGNATURE /Kristine Rapillo/ DATE CONSIDERED 07/07/2008

PTO/SB/08B (08/03) (modified)
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute fo	r form 1449A/PTO	Application Number	09/641,866
INFO	RMATION DISCLOSURE	Filing Date	August 18, 2000
		First Named Inventor	Roland R. Thompson et al.
STATEMENT BY APPLICANT (use as many sheets as necessary)		Art Unit	3626
		Examiner Name	Bleck, Carolyn M.
Sheet	4 of 6	Attorney Docket Number	69172.000008 (FLD0002)

		OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS		
Examiner Cite No.		Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city andror country where published	TRANSL	ATION
		"'TeacherReacher' A New Feature," NEA Today v11, Nov. 1992 [online printed from Internet on 8/22/02]		
		Hippel et al. "Temporary employment: Can organizations and employees both win?" The Academy of Management Execution, vol. 11, pp. 93-104, Feb. 1997		
		Adecco [online], 1997 [retrieved on Mar. 10, 2002]. Retrieved from Internet: <url: http://www.Usadecco.com [online printed from Internet on 03/10/02]</url: 		
		Poindexter, Joanne. "Teacher absence plan ok'd policy calls for using substitutes," Roanoke Times and World News, Aug. 9, 1996 [online printed from Internet on 3/10/02]		
		LaPlante, Joseph. "New policy drafted to overcome shortage of substitute teachers," Providence Journal - Bulletin, Apr. 23, 1996 [online printed from Internet on 3/10/02]		
		Givens, Ann. "Schools struggle to find substitute teachers." The Patriot Ledger, Dec. 20, 1997 [online printed from Internet on 3/10/02]		
		LaPlante, Joseph. "Two school departments struggle to fill vacancies. There's no substitute for a substitute" Providence Journal - Bulletin Nov. 25, 1998 [online printed from Internet on 3/10/02]		
		Sunoo, Brenda. "Thumbs up for staffing Web sites," Workforce v76 n10 pp. 67-72, Oct. 1997		
		Business Ware Services, Inc Temp Wizard Solutions		
		Bridgeware Systems - Staffing Industry Software Products		
		ASA Staffing World - Expo: Exhibitors		

EXAMINER SIGNATURE /Kristine Rapillo/	DATE CONSIDERED 07/07/2008
*EXAMINER: Initial if reference considered, whether or not ci citation if not in conformance and not considered. Include copy	tation is in conformance with MPEP 609. Draw line through of this form with next communication to applicant.

PTO/SB/08B (08/03) (modified) e: U.S. DEPARTMENT OF COMMERCE

Substitute fo	or form 1449A/PTO	Application Number	09/641,866
INFO	RMATION DISCLOSURE	Filing Date	August 18, 2000
	EMENT BY APPLICANT	First Named Inventor	Roland R. Thompson et al.
	ise as many sheets as necessary)	Art Unit	3626
(use as many sheets as necessary)		Examiner Name	Bleck, Carolyn M.
Sheet	5 of 6	Attorney Docket Number	69172.000008 (FLD0002)

	_	OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS		
Examiner Cite		Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue	TRANSL	ATION
		number(s), publisher, city and/or country where published		NO
		Clearview Staffing Software		
		CRS, Inc Human Resource Automation, <u>Sub Finder, Make Every Day A Productive Day!</u> , CRS - SubFinder Page, pp. 1-3. Available at website: <a href="http://www.crs-ivr.com/sub-subfinder.asp">http://www.crs-ivr.com/sub-subfinder.asp</a>		
		CRS, Inc Human Resource Automation, Interfacing, CRS - Interfacing Page, pp. 1-2. Available at website: http://www.crs-ivr.com/sub2-interfacing.asp		
		CRS, Inc Human Resource Automation, <u>Technology</u> , CRS - SubFinder Technology Page, Page 1 of 1. Available at website: <a href="http://www.crs-ivr.com/sub2-technology.asp">http://www.crs-ivr.com/sub2-technology.asp</a>		
		CRS, Inc Human Resource Automation, <u>Network Configurations</u> , CRS - Network Configurations Page, pp. 1-3. Available at website: <a href="http://www.crs-ivr.com/sub2-networkconfigurations.asp">http://www.crs-ivr.com/sub2-networkconfigurations.asp</a>		
		eSchool SOLUTIONS, <u>Substitute Employee Management System (SEMS)</u> , © 1999, 2000, 2001 eSchool, pp. 1-2. Available at website: <a href="http://www.eschoolsolutions.com/sems.htm">http://www.eschoolsolutions.com/sems.htm</a>		
		aSchool SOLUTIONS, <u>SEMS Advantage version 2.8 release announced</u> , Press Release 09/21/2000, pp. 1-2. Available at website: http://www.eschoolsolutions.com/press_release/StaffCenter/28-5-15-01.htm		
		Computer Software Innovations, Inc., <u>Substitute Online Demo - an online tool for managing substitute teachers</u> , Substitute Logon, © 1999, Page 1 of 1. Available at website: <a href="http://www.subdemo.com/subdemo/webcode/4">http://www.subdemo.com/subdemo/webcode/4</a> 0.html		
		Substitute Online, Inc., <u>Logon Page</u> , © 1999, Page 1 of 1. Available at website: http://www.substituteonline.com/subOnline/webcode/main/logon.asp		
		Thomas L. Dean, "Decision Support for Coordinated Multi-Agent Planning, " ACM 1986, pp. 81-91		

EXAMINER SIGNATURE	/Kristine Rapillo/	DATE CONSIDERED	07/07/2008

PTO/SB/08B (08/03) (modified)
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Substitute	for form 1449A/PTO	Application Number	09/641,866
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Filing Date	August 18, 2000
		First Named Inventor	Roland R. Thompson et al.
		Art Unit	3626
		Examiner Name	Bleck, Carolyn M.
Sheet	6 of 6	Attorney Docket Number	69172.000008 (FLD0002)

OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS						
Examiner Cite		Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue		TRANSLATION		
mas	number(s), publisher, city and/or country where published		YES	NO		
		Prior art IVR ("interactive voice response") systems and/or services that were known and/or used and/or sold and/or offered for sale by others in one or more employment-related fields, including without limitation, IVR systems and services for use in substitute employee management that were commercially available from the Defendant at least as early as December 21, 1997.				
		T.H.E. Journal L.L.C., <u>Arrange for Substitute Teachers Online, August 1999 - Telecommunications,</u> T.H.E. Journal Online : Technological Horizons in Education, January 2002, Page 1 of 1. Available at website: <a href="http://www.thejournal.com/magazine/vault/A2120.cfm">http://www.thejournal.com/magazine/vault/A2120.cfm</a>				
		Baca, Aaron. "Throwing out the sub routine now computers, not secretaries, can find substitutes for absent teachers," The Santa Fe New Mexican, Feb. 20 1996 [online printed from Internet on 8/22/02]				
		Daly, Lesley. "Substitute teacher shortage hits schools," April 24, 1998 [retrieved from the Internet]				

EXAMINER SIGNATURE /////2008	EXAMINER SIGNATURE	/Kristine Rapillo/	DATE CONSIDERED	07/07/2008
------------------------------	--------------------	--------------------	-----------------	------------